



TOO MUCH GARDEN WASTE ? WE CAN COLLECT IT*

**from just £30 a year, subject to availability*



Wyre Forest
District Council



HAVE YOU GOT TOO MUCH GARDEN WASTE TO COMPOST ?

Wyre Forest District Council is introducing an environmentally friendly **GARDEN WASTE COLLECTION SERVICE**.

Between March and November, we are offering fortnightly garden waste collections. The service costs £30 plus a one-off fee of £20, (payable by Direct Debit only), for a brown wheeled bin. Initially the service is limited, and won't cover all homes.

The garden waste will be taken for composting – it's important not to send it to landfill as it produces methane (a greenhouse gas responsible for global warming).

This value-for-money service helps you to keep your garden tidy and do your bit for the environment.

LIKE TO SIGN UP ?

1. CHECK THE SERVICE COVERS YOUR AREA
visit:
www.wyreforestdc.gov.uk/gardenwaste
contact:
the Worcestershire Hub tel: 01562 732928
or email:
gardenwaste@wyreforestdc.gov.uk

2. CHECK THE SERVICE IS RIGHT FOR YOU
Details about the service are on our website www.wyreforestdc.gov.uk/gardenwaste or call into your local Worcestershire Hub

3. COMPLETE THE APPLICATION FORM
If your area is covered and the service is right for you complete the application form and Direct Debit mandate

YOUR BIN & INFORMATION PACK
Once your application has been processed we'll deliver your bin and an information pack which will include your start date

PLEASE NOTE: Payment is by Direct Debit only. If cancelled, collections will stop after the collection preceding your annual renewal date. There are no refunds for collections cancelled mid-year.

WE'LL BE ABLE TO COLLECT:

Grass cuttings, hedge & shrub clippings, leaves, twigs & bark, small plants & weeds, cut flowers, windfall fruit

WE WON'T BE ABLE TO COLLECT:

Kitchen waste (veg peelings, tea bags, eggshells), animal waste, plastic bags, pots or trays, brick, rubble, soil & stones, tree stumps, large branches (over 10cm or 4" in diameter)



GARDEN WASTE COLLECTION SERVICE APPLICATION FORM

The service costs £30 a year per bin for collection, plus a one-off fee (payable in your first year of service) of £20 per bin.

Please state the number of bins required: _____

BLOCK CAPITALS

Name: _____

Address: _____

_____ Postcode: _____

Daytime telephone/mobile number: _____

Email address: _____

PLEASE RETURN THE COMPLETED APPLICATION FORM AND SIGNED DIRECT DEBIT FORM TO:

GARDEN WASTE COLLECTION SERVICE, WYRE FOREST DISTRICT COUNCIL,
FREEPOST MID 22328, GREEN STREET, KIDDERMINSTER,
WORCESTERSHIRE DY10 1ZW.

ALTERNATIVELY, DROP INTO YOUR LOCAL WORCESTERSHIRE HUB

PAYING BY DIRECT DEBIT is a simple way to pay without the hassle of writing cheques, carrying cash or waiting in queues. It allows a continuous subscription to the service without having to remember to renew your agreement or the inconvenience of having the service cancelled when renewal is forgotten.

TO PAY BY DIRECT DEBIT just complete the instruction overleaf and send it (or hand it) to the Council. It requires just your name and some details about your bank account which can be found on any of your banking letters or cheque book. A signature is also required for payment to be accepted.

YOUR FIRST PAYMENT will be collected on the first available date after we receive your application, (normally within 15 working days).

AN ANNUAL PAYMENT will be taken during the month of your Garden Waste Collection Service renewal on or after the 1st of the month.

YOU WILL BE NOTIFIED of amounts due at least 10 working days in advance of payment so that you can check the details.

YOU MAY CANCEL the instruction at any time by notifying your bank or building society and advising the Council.



Wyre Forest
District Council



DIRECT
Debit

INSTRUCTION TO YOUR BANK OR BUILDING SOCIETY TO PAY BY DIRECT DEBIT

PLEASE FILL IN THIS FORM USING A BALL POINT PEN AND BLOCK CAPITALS, THEN SEND IT TO:

**GARDEN WASTE COLLECTION SERVICE,
WYRE FOREST DISTRICT COUNCIL, FREEPOST MID 22328,
GREEN STREET, KIDDERMINSTER, WORCS. DY10 1ZW**

Service user number:

2 5 0 3 7 7

Name(s) of account holder as it appears on the account:

Bank or building society account number:

Branch sort code:

Name and full address of your bank or building society:

Instructions to your bank or building society:

Please pay Wyre Forest District Council Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit guarantee. I/We understand that this instruction may remain with Wyre Forest District Council and, if so details will be passed electronically to my/our bank or building society

Signature(s):

Date:

FOR WYRE FOREST DISTRICT COUNCIL OFFICIAL USE ONLY

This is not part of the instruction to your bank or building society

An annual payment will be taken during the month of your Garden Waste Collection Service renewal on or after the 1st of the month

FOR OFFICE USE ONLY Reference:

Banks and building societies may not accept Direct Debit instructions for some types of account

THIS GUARANTEE SHOULD BE DETACHED AND RETAINED BY THE PAYER

THE DIRECT DEBIT GUARANTEE



DIRECT
Debit

- This guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, Wyre Forest District Council will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Wyre Forest District Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by Wyre Forest District Council or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
 - if you receive a refund you are not entitled to, you must pay it back when Wyre Forest District Council asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.